



**CHP Contact Information:**

Correctional Health Partners – Main Number	303-605-1500
Main Toll Free Number	877-888-0062
<b><u>CHP Client Services</u></b>	
CHP Account Manager: Lou Tuccitto	Office: 303-605-1542
<a href="mailto:louis.tuccitto@phpmcs.com">louis.tuccitto@phpmcs.com</a>	Mobile: 720-318-2337
Fax Line	303-605-1546
<b><u>Medical Management</u></b>	
Prior Authorization and Referral - Toll Free	866-362-1374
Fax Line - Toll Free	866-362-1375
Care Mgr.: Jennifer Timlin	Mobile: 719-325-9962
Jackie Crouch	Mobile: 720-280-9440

**NOTE:** Prior Authorization, Claims, Provider Relations, Facility/Community Resource Care Management, can all be reached at the **CHP main number 303-605-1500 or 1-877-888-0062 using the following prompts:**

- Press 2: CDOC Medical Management -Prior Authorization
- Press 3: CDOC Claims
- Press 4: Provider Relations
- Press 5: Medical Management- Inpatient/Facility
- Press 7: Search Company Directory

**Prior Authorization/Referrals:**

Offender referrals to a SCP or other services require CHP Authorization. The PCP or SCP must submit a request to CHP’s Prior Authorization Department clearly defining the rationale. Upon receipt of a referral or prior authorization request, the assigned Medical Management staff, utilizing Milliman criteria and CDOC guidelines review medical necessity of the service request. In some instances the PCP or SCP may be required to submit additional clinical information to CHP by fax to facilitate the authorization. The CHP Prior Authorization staff adheres to decision timeframes established in conjunction with CDOC, depending on the nature of the request.

**Non-emergent/Non-Urgent Service Requests: 2 business days**  
**Urgent Service Requests: 1 business day**